

Problems with flexVDI Manager

Q: When installing a new flexVDI Manager, a time out error is shown when the progress bar is stopped in "60 %"

A: In flexvdi-config, during the flexVDI manager installation, the 60% marks the moment when the new flexVDI Manager guest is starting, and flexvdi-config is waiting to get network connection with it.

The most common cause for a timeout in this point is that network configuration has been incorrectly entered in flexvdi-config.

Please check that:

1. The network bridge associated to the flexVDI Manager has the right IP/mask/gateway configuration. It is important that the network bridge, and not the physical interface has the IP configuration.
2. The flexVDI Manager IP belongs to the same range and is different that the one configured for the network bridge.

If the problem persists, please contact support.